



## WARRANTY CARD

Warranty number\*: .....

\* To be completed by the system manufacturer



Data of the purchaser/client**:	Investment data**:
Date of purchase**:	
Seller's stamp	Stamp of the certified fitter

Manufacturer: **3THERMO Sp. z o.o.** 60-363 Poznań, ul. Grodziska 8, Business Statistical Number (REGON): 302635561, Tax Identification Number (NIP): 209-000-32-32 National Court Register in Poznan, 8th Commercial Division, KRS number 0000494204, shall grant the WARRANTY for the efficient operation of the wall heating system based on rules specified in the General Terms of Warranty. The warranty is valid provided that it has been completed correctly and signed by a certified fitter/contractor responsible for the installation of the 3THERMO system.

\*\*To be completed by the seller

# PERIOD OF THE WARRANTY GRANTED BY THE MANUFACTURER ON THE TERRITORY OF UNITED KINGDOM

1	60 months:
	Concealed radiator
2	120 months:
	3THERMO System

The 3THERMO system consists of 3THERMO concealed radiators connected with the installation in accordance with the building practice and based on the manufacturer's technology.

In order to maintain the WARRANTY, send the completed warranty form to the manufacturer within 1 month of the date of installation including the following appendices:

- the leak test report
- the sanitary system design

Upon receipt of the required documents, the manufacturer shall verify them within 14 days and send them to the Client.

The purchaser of the 3THERMO system is entitled to a special extended PREMIUM warranty for a period of 240 months following the date of issuance of the basic warranty. The requirement for obtaining the additional warranty is that 3THERMO performs paid maintenance activities in the amount covering 10% of the system's purchase price, one month before the end of the basic warranty.



### GWARANCJA

Fitter's certificate number	Date of installation:
	Fitter:
Stamp	Owner's signature:
MAINTENANCE OF THE 3THERMO SYSTE	M BEFORE THE END OF THE BASIC WARRANTY
Date of the maintenance check	year
Scope of the m	naintenance check/service
Comments:	



Confirmation of the extension of the PREMIUM warranty

To be completed by the manufacturer

## 3THERMO

#### GENERAL TERMS OF WARRANTY

1. The 3THERMO products ("Products") are intended for installation in building structures, in accordance with the central heating system design provided by a qualified sanitary system design engineer.

2. The warrantor of the quality of the Products is 3THERMO Sp. z o.o. ("Warrantor").

3. The 3THERMO products shall be marketed on the basis of the Manufacturer's Declaration of Compliance.

4. The 3THERMO products must be installed by a qualified fitter in accordance with the Regulation of the Minister of Infrastructure of 12 April 2002 on technical requirements which should be met by buildings and their location.

5. The period for which the Warrantor shall grant the warranty on the territory of the Republic of Poland is:

- 60 months for the respective elements of the 3THERMO system

- 120 months for the 3THERMO system

The warranty period for the complete 3THERMO heating system designed by the central heating system design engineer and installed by the fitter provided with the relevant licence of the Warrantor for the time of installation of the system shall be extended to 240 months. The variants of an additional PREMI-UM warranty shall be determined in the Warranty Card, which is issued and signed by the WARRANTOR based on required documents. The WARRANTY CARD, which is the proof of purchase of the Products, shall be the confirmation that the warranty has been granted.

6. The warranty period shall run from the moment of issuance of the invoice to the final customer or from the date of issuance of the Warranty Card. In the case of the warranty for the 3THERMO system, this period shall be counted from the date of its execution by the WARRANTOR.

7. The Warrantor shall be liable for the defective operation of Product resulting from physical defects revealed during the warranty period.

8. If a defect is revealed during the warranty period, the user shall immediately report this fact at the place of purchase or - if possible - directly with the Warrantor, by delivering the Product and the proof of purchase or the Warranty Card.

9. The seller shall respond to the reported complaint within 14 days of its notification.

10. In the event that the complaint is accepted, the defects shall be removed within 30 working days of the date of their notification.

11. If, in specific situations, the replacement of the Product with the same type is not possible (e.g. the Product is not available in the commercial offer), the Warrantor may replace the Product with

## 3THERMO

a different one, with the most similar technical parameters. Such an action shall be deemed as the performance of the obligations of the Warrantor. The Warrantor shall not return cash for the purchased Product.

12. All the spare parts during the complaint processing procedure shall be covered by the warranty until the end of the warranty period fot the basic product.

13. The Warrantor shall refuse to accept the complaint only in the following cases:

- it was found that Product was used contrary to its intended purpose and the Technical Information,
- the Product which is subject to the customer's complaint is incomplete,
- the cause of the fault was found to be different from the material or production defect inherent in the Product,
- the invalid warranty document and the lack of proof of purchase or system acceptance reports.

14. The Warrantor shall not be liable for any damage caused by the defective Product.

15. The Warrantor shall neither be liable for any indirect losses nor for damage, including but not limited to the lost benefits, claims of third parties and any property damage arising from or related to the use of the Product. 16. The quality warranty does not cover:

- mechanical damage (cracks, breakages, cuts, abrasions, physical deformations caused by hitting, falling of the Product, or dropping another object on the Product, or operation which is not compliant with the intended purpose of the Product;
- damage resulting from external causes, e.g. floods, storms, fire, lightning strike, natural disasters, earthquakes, wars, riots, force majeure;
- unexpected accidents, theft, weather conditions; sunlight, moisture, high temperature;
- damage caused by the operation or storage of the Product under extremely adverse conditions, i.e. high humidity, excessively low (frost) or high ambient temperature;
- damage which results from the use of spare parts and equipment which are non-original and improper for a given device, and also from performance of repairs and alterations by unauthorised persons;
- damage, which results from the use of the system that is not compliant with the Technical Information;
- damage as a consequence of interference of third parties.

17. The scope of warranty repairs shall not include periodical maintenance services and checks of the Products.

## 3THERMO

#### **BASIC DATA**

Contractor of the installation and certificate number	Investment:	
	Client:	
	Investment address:	
	Type of investment:	
	Date:	

Test type	Pressure (bar)	Test duration (hrs.)	Pressure drop (bar/10 min.)	Positive / negati- ve result	
Preliminary test					Employer's signature
Main test					

## 3THERMO

#### 3THERMO Sp. z o.o.

. Technical department

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